



## Integrated quality system policy

The business policy of "EP-BELT" DOO LOZNICA is oriented towards creating and preserving a recognizable name on the market, which will instill confidence in all our business partners. We direct all our potentials to the improvement of the integrated management system, in order to show stakeholders that it is a pleasure to cooperate and do business with us.

We achieve these goals by applying the following principles and determinations:

- By purchasing raw materials of the highest quality from the world's most famous manufacturers
- Constant development of technology for the production of EP (polyester-polyamide), PP (polyamide-polyamide), and EE (polyester-polyester) fabrics
- Consistent application of quality control procedures for materials/parts, semi-finished products, and finished products
- Planned employee training for quality work
- Using the most modern production equipment and proper maintenance
- Organized monitoring and measurement of customer satisfaction with the quality of products and works performed
- By monitoring the functioning of the quality management system and undertaking preventive and corrective measures to improve the efficiency of the business system and increase the quality of products and services

We regularly review the policy of the integrated management system, with an effort to recognize the wishes of our partners and stakeholders and provide such an approach that will always bring them back to us.

Loznica, February 2018



EP-BELT DOO LOZNICA

Miroslav Pavlović, CEO

